## DEALS FOR YOU 2021 TERMS AND CONDITIONS

The **COSMOTE DEALS for YOU** offer concerns the provision of a **50% discount** to Cosmote **landline & mobile telephony subscribers** travelling on vessels where HELLENIC SEAWAYS is the shipowner or manager/charterer ("HELLENIC SEAWAYS SINGLE-MEMBER SHIPPING COMPANY S.A.").

The ships participating in the offer are: FLYING CAT 3, FLYING CAT 4, FLYING CAT 5, FLYING CAT 6, HIGHSPEED 4, HELLENIC HIGHSPEED, EXPRESS SKIATHOS, NISSOS RODOS, NISSOS SAMOS, DIAGORAS, BLUE STAR MYCONOS.

- Valid from **01.06.2021 to 31.10.2021** with the exception of the period from **21.08.2021 through 31.08.2021**.
- It is available for **return trips** with the **simultaneous booking/issuance** of outbound and return tickets
  - from/to Piraeus for the Saronic/Cyclades/North Aegean/Dodecanese
  - from/to Volos for Sporades
  - from/to Kavala for the North Aegean/Cyclades
  - from/to Rafina for the Cyclades
- Not applicable for intermediate journeys, e.g. Chios-Mytilene-Chios.
- On each issued ticket (i.e. departure and return) one of the two destinations of each ticket must necessarily be one of the following: Piraeus/Rafina/Volos/Kavala
- Valid for the following passenger seating categories:
  - Economy
  - Double cabin\*
  - 4-bed cabin\*

Not applicable to Single, Lux, and Pet cabins.

And for

Cars & motorbikes & 3- and 4-wheeled ATVs

\* The double and 4-bed cabins are available on the conventional vessels of NISSOS SAMOS, NISSOS RODOS AND DIAGORAS

• The offer is valid for the routes approved by the Ministry of Shipping & Island Policy at any given time, with any amendments to them, as announced by the Ministry of Shipping & Island Policy.

- Hellenic Seaways vessels are excluded from the offer, for specific non-predetermined periods, if they change their approved route.
- Offer available via
  - 1. the company's call center at 210 4199000,
  - 2. the central port offices
  - 3. partner offices throughout Greece
- To participate in the offer, each **COSMOTE** subscriber must receive a unique **ninedigit code (charge €0.20/code)** 
  - 1. by calling 13019 from their landline
  - 2. or sending a blank text message to 19019
  - 3. or via the website <u>www.cosmote.gr/dfy</u>
  - 4. or through the My COSMOTE & What's up apps
- The offer is valid for specific periods (defined below), within which the passenger/subscriber must obtain the DFY code, which is valid for 14 days, purchase their ticket and travel to the destination of their choice.
  - 1<sup>st</sup> period: From 01.06.2021 to 31.07.2021
  - > 2<sup>st</sup> period: From 01.07.2021 to 20.08.2021
  - ➢ 3<sup>st</sup> period: From 01.08.2021 to 20.08.2021 and from 01.09.2021 to 30.09.2021
  - ➤ 4<sup>th</sup> period: From 01.09.2021 to 31.10.2021

The available combinations of bookings (projects) are the following:

1. Project 1: COSMOTE D4U (2A)

Includes 2 people (adults) in economy class

- 2. Project 2: COSMOTE D4U (2A+1V) Includes 2 people (adults) in economy class or a double cabin and 1 car or motorbike
- 3. Project 3: COSMOTE D4U (4A+1V)

Includes 4 people (adults) in economy class or a 4-bed cabin and 1 car or motorbike 4. Project 4: COSMOTE D4U (2A, 2C\* +1V)

Includes 2 (adults) +2 children up to 10 years old in a 4-bed cabin and 1 car or motorbike

\* Children up to the age of 10 will be included in the project but will not be able to participate in the offer, as they travel with a 50% discount due to commercial policy.

- Each code is only valid for one Project. Each project includes at least two people for the same route, on the same days and times.
- A necessary condition for purchasing the tickets of the offer is submission of the 9digit code.
- The code is redeemed when buying outbound and return tickets.
- The code remains active in case of cancellation of the reservation, before the tickets are issued.

- Subscribers can redeem 2 codes per day to purchase tickets through the offer
- The code is personal and cannot be transferred.
- Subscribers must have available the **Deals for You code** they have received by SMS on their mobile telephone for possible inspections on board vessels.
- The offer is valid for a **specific number of Deals for You codes per project** per validity period of the offer and applies in order of priority.
- The offer tickets are individual, nominal and apply only to the selected route (same date, ship, seat) provided there is availability of seats through the offer.
- On the conventional vessels mentioned above, passengers can benefit from the offer as a combination of seats within the same Project, e.g. departure in economy class and return in cabin
- Seats may be upgraded on board the vessel, depending on availability, through issuing of different tickets.
- In case of seat upgrade, the difference between 50% of the passenger's offer ticket seat and 50% of the upgrade seat is paid for the categories of seats in which the offer is valid, subject to availability.
- In case of upgrading to a seat in a non-valid location (Business & VIP in highspeed vessels and numbered seats/business seat/single cabin, LUX & PET in conventional), the difference between 100% of the passenger's offer ticket seat and 100% of the fare of the upgrade seat is calculated.
- Tickets purchased via the offer may be cancelled based on the current policy of BLUE STAR FERRIES, of which HELLENIC SEAWAYS is a member, but may not be transferred to another date or converted into open date tickets.
  It will not be possible to cancel tickets individually (per project). The project tickets must be cancelled in total.
- If tickets are lost, the applicable policy of BLUE STAR FERRIES, of which HELLENIC SEAWAYS is a member, shall be followed.
- This offer is not cumulative and cannot be combined with other discounts or offers.
- Payment at the central Port Ticket Offices of Hellenic Seaways may be made in cash or by credit/debit card
- Payment to ticket agencies collaborating with Hellenic Seaways takes place according to the policies of each agency.
- Tickets can be paid for via the Call Center using a credit or debit card.

